



**AGENDA ITEM NO. 4**

**Avonmouth and Kingsweston Area Neighbourhood Partnership**

**March 4th 2013**

**Report of:** Gary Brentnall, Area Environment Officer

**Title:** **Neighbourhood Partnership Waste Plan**

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This report is from the Area Environment Officer. It is for information.

Neighbourhood Partnership members are asked to note the Waste and Environment Plan produced at the areas forums held over a number of weeks last summer. See Appendix A.

## **Background**

At the NP meeting of 21<sup>st</sup> June 2013, it was highlighted that Bristol's waste contractor May Gurney had agreed to work with Bristol City Council to develop Neighbourhood Waste Plans that address local waste and street scene issues.

The Waste Plan sets out how May Gurney and the Council will work with the NP, local residents and community-based organisations to ensure that service delivery is focussed on local priorities within the Partnership.

At a number of forum meetings held over September 2013, the Avonmouth and Kingsweston Area Neighbourhood Partnership's Environment Subgroup produced the Waste Plan.

**The meeting agreed the following three priorities would form the basis of the Avonmouth and Kingsweston Area Neighbourhood Partnership, Waste Plan:**

1. Identify hot spots for graffiti, bins on streets, dog fouling, fly tipping, weeds, and street cleansing issues, overflowing bins in NP area.
2. Managing graffiti, bins on streets, dog fouling, fly tipping, weeds, street cleansing issues, overflowing bins in NP area
3. On-going performance monitoring of hot spots for graffiti, bins on streets, dog fouling, fly tipping, weeds, and street cleansing issues, overflowing bins

It was also agreed to run an environmental communications campaign focused on 'Managing Waste & Recycling More Effectively' across the NP area.

This campaign will be targeted at reducing street littering and fly tipping and improving recycling rates. Which should in turn achieve a reduction in complaints received through the Customer Service Centre.

- Localised messages delivered with the waste collection calendar.
- Positive articles on priority achievements by the Neighbourhood Partnership and the local May Gurney crews published on the Neighbourhood Partnership web site and at Neighbourhood Partnership Public Forums.
- Waste Doctors directed to tackle low recycling areas, in particular where recycling containers are constantly left on the street and fly tipping hotspots.

We will collect up to three bulky items at a charge of £15. All additional items will be charged at the same rate.

- Up to three items £15.
- Four to six items £30.
- Seven to nine items £45.

If residents receive one or more of the following benefits they are entitled to one free bulky waste collection of up to three items every six months:

- Income support.
- Housing benefits.
- Guaranteed pension credits.
- Means tested council tax benefits.

We will collect the following bulky items on this collection service:

- Fridges and freezers
- Washing machines
- Furniture.
- Mattresses.
- Electrical items (including TVs).

We are unable to collect the following items:

- Paint and other liquids.
- Any item over six feet in length.
- Any item that cannot be carried by two people.
- Car parts and tyres.
- Chemicals.
- Engine oil (place next to your black box in a sealed container).
- Asbestos (can be taken to Household Waste Recycling Centres (tips)).
- Building waste (including rubble and hardcore).
- Business waste (this includes furniture owned by the landlord of a rented property).
- Heavily soiled items.

## **Recommendation**

The Avonmouth and Kingsweston Neighbourhood Partnership note the Waste and Environment Plan produced by the areas forums 2012 (**Appendix A**).

## Avonmouth and Kingsweston action Plan 2012-13

	Priority/ Issue	Proposed Action	Who is responsible	Timescale	Measure / Monitoring	Update
1.	<b>Identify hot spots for graffiti, bins on streets, dog fouling, fly tipping, weeds, and street cleansing issues, overflowing bins in NP area.</b>	Produce map to identify environmental hot spot areas	<b>Lead: Gary Brentnall Raquib Khandker</b>	01/12/12	Map produced and shared with NDOs.NCs,forums and NPs	
		AEOs, Neighbourhood Development Officers to engage with local residents, Neighbourhood Forums & Community groups to map environment issues & hot spots.	<b>Lead:, Gary Brentnall Hayley Ash Raquib Khandker</b>	30.12.12	Engage with all ages, ethnic backgrounds, disabled and non disabled people	Hot spots identified at Neighbourhood forums and sub group meetings Forums.
		Produce GIS map of hot spots	<b>Lead: Joe Brickley (GIS Officer)</b>	05.10.12	GIS map produced.	
		AEO to analyse hot spot areas and provide quality scores	<b>Lead: Gary Brentnall Supported by Alan Cox</b>	12.11.12	Baseline quality scores to be generated.	On going
		Hot Spot area map passed to May Gurney to focus resource usage	<b>Lead: Daniel Matthews</b>	12.11.12 onwards	May Gurney to take ownership of hot spot maps.	
		AEO to compare quality scores before and after the May Gurney intervention	<b>Lead: Gary Brentnall Supported by Alan Cox</b>	21.12.12	12.10.12 and 21.12.12 quality scores compared for improvement.	
2.	<b>Managing graffiti, bins on streets, dog fouling, fly tipping, weeds, street cleansing issues, overflowing bins in NP area</b>	NDOs and AEOs to continue to identify hot spots areas through regular community engagement and monitor quality scores in 2013	<b>Lead: Gary Brentnall, Raquib Khandker , Supported by Alan Cox</b>	31.03.13 onwards	Compare GIS hotspot map with baseline and 31.03.13 to visualise impact. Feedback to Neighbourhood Forums 'You Said We Did'	

	Priority/ Issue	Proposed Action	Who is responsible	Timescale	Measure / Monitoring	Update
		Identify and list if bins on streets are a problem.	<b>Lead: Gary Brentnall &amp; enforcement team</b>	03.12.12	List of streets or problem households to be created if bins are being left on streets	
		Continue to monitor street cleansing contract – in particular after bins have being emptied, weed spraying and street sweeping. Provide ward Councillors and forums with regular updates & feedback	<b>Lead: Gary Brentnall Supported by Alan Cox</b>		. AC, GB,RQ to provide updates on service standards which are on going.	
3.	<b>On going performance monitoring of hot spots for graffiti, bins on streets, dog fouling, fly tipping, weeds, and street cleansing issues, overflowing bins.</b>	Produce map to identify environmental hot spot areas	<b>Lead: Gary Brentnall</b>	17.12.12	Map produced and shared with NC. Forums and NPs	
		Update GIS map of hot spots and any new issues.	<b>Lead: Joe Brickley (GIS Officer)</b>	05.12.12	GIS map produced.	
		AEO to analyse hot spot areas and provide quality scores using the councils equerries system to monitor on going complaints.	<b>Lead: Gary Brentnall Supported by Alan Cox</b>	12.10.13	Baseline quality scores generated with ongoing assessments.	
		Hot Spot area map passed to May Gurney to focus resource usage	<b>Lead: Daniel Matthews</b>	12.10.13 onwards	May Gurney take ownership of problem and hot spot areas.	
		Monitor the amount of Bins on streets being flagged up enquires on our public enquires system.	<b>Lead: Gary Brentnall enforcement team</b>	21.10.13 ongoing	Quality scores compared for improvement and the amount of section letters and fines issued	
		AEO and NDOs continue to identify hot spot areas and monitor quality scores in 2013 using “you said we did” to scrutinize results.	<b>Lead: Gary Brentnall, Raquib Khandker</b>	31.03.13 onwards	Compare GIS hotspot map with baseline and 31.03.13 to visualise impact. Feedback to Neighbourhood Forums 'You Said We Did'	